EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	11733	(709/202,207,223).CCLS.	US-PGPUB; USPAT	OR	OFF	2009/04/17 22:08
L2	3020	trouble adj2 ticket or problem adj2 (report or notification)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:09
L3	215	l1 and l2	US-PGPUB; USPAT	OR	ON	2009/04/17 22:09
L4	4279	(escalat$3 or elevat$3) near8 (urgency or importance or supervisor or administrator or admin)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:10
L5	8	l3 and l4	US-PGPUB; USPAT	OR	ON	2009/04/17 22:10
L6	46	l3 and workflow	US-PGPUB; USPAT	OR	ON	2009/04/17 22:12
L7	161793	(call$3 or communicat$3 or contact$3) near8 (help $1desk or agent or rep or technician or representative)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:24
L8	28666	l7 same (network or computer or pc or software)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:24
L9	1781	l1 and (l2 or l8)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:25
L10	136191	(network or computer or pc or software) near8 (problem or failure or trouble)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:26
L11	1048	l7 same l10	US-PGPUB; USPAT	OR	ON	2009/04/17 22:26
L12	278	l1 and (l2 or l11)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:26
L13	1666	(escalat$3 or elevat$3) near8 (urgency or importance or supervisor or severity)	US-PGPUB; USPAT	OR	ON	2009/04/17 22:27
L14	1	l12 and l13	US-PGPUB; USPAT	OR	ON	2009/04/17 22:27
L15	1	(US-20010044840-$).did.	US-PGPUB	OR	ON	2009/04/17 22:29

4/17/09 10:30:06 PM

C:\Documents and Settings\pwinder\My Documents\EAST\Workspaces\Default EAST Workspace (Flat Panel LANDSCAPE).wsp